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PATENT
Docket No. 378775.0005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Thomas Matthews et al **Confirmation No.:** 7140
Serial No.: 10/084,913 **Examiner:** TBA
Original File Date: March 1, 2002 **Group Art Unit:** 2152
Title: Network management method and tool

RECEIVED

Commissioner of Patents and Trademarks
Washington, D.C. 20231

MAR 18 2003
Technology Center 2100

REQUEST FOR WITHDRAWAL AS ATTORNEY OF RECORD

Sir:

I, John W. Ryan, Registration No. 33,771, whose mailing address is Wilmer, Cutler & Pickering, 2445 M Street, N.W., Washington, D.C. 20037, respectfully request that the Commissioner of Patents and Trademarks grant me, those associates reporting to me, including Krishna Kalidindi, Registration No. 41,461; Paramita Ghosh, Registration No. 42,806; Chris McWhinney, Registration No. 42,875; Matt Phillips, Registration No. 43,403; Ki Kim, Registration No. 43,450; Hyung Sohn, Registration No. 44,346; Anderson Chen, Registration No. 44,436; Ashok Mannava, Registration No. 45,301; Timothy Kang, Registration No. 46,423; Bryan Webster, Registration No. 47,214; Jeremy McKown, Registration No. 47,785; Steven Walmsley, Registration No. 48,021; David Ghatt, Registration No. 50,926; Michael Graham, Registration No. 51,750; and the firm of Wilmer, Cutler & Pickering, permission to withdraw as attorney of record in this application pursuant to 37 CFR § 1.36.

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The reason for this request is that Wilmer, Cutler & Pickering is closing down the patent prosecution practice and all patent practitioners are leaving. In this regard, the firm will no longer be handling any patent prosecution work. Consequently, the firm will be unable to prosecute the above-identified application.

Each of the applicants has been contacted regarding choosing another firm to represent them and a copy of this Request is being sent to the applicants.

Accordingly, please change the correspondence address and direct all future correspondence to:

Inciscent Inc.
2735 Hartland Road
Suite 200
Falls Church, VA 22043
Attn: Thomas P. Matthews
President and CEO

Respectfully submitted,

WILMER CUTLER & PICKERING

Dated: March 14, 2003

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cc: Thomas P. Matthews